



PIONEER
HUMAN SERVICES

**“I got a second chance –
now I’m building a
different life.”**

-Keith



Quarterly
Impact Report

Keith’s Second Chance

Keith grew up in a close-knit family but was pulled toward the streets at a young age. As an adult, that path led to incarceration. While in prison, a conversation with his mother became a turning point, pushing him to pursue education and a different future. He earned his associate degree and a CNC machining certificate, determined to build a new path.

After release, Keith transitioned back into the community through one of Pioneer’s reentry programs, enrolled in job-readiness training and secured a position in Pioneer’s Facilities department – setting the foundation for long-term stability and employment.

In that role, he found more than a job. He found stability, support and a team invested in his success.

Today, eight years later, Keith is steadily employed, connected to his family and living with purpose – a reflection of what’s possible when people have access to opportunity and a real second chance.

Strategic Outcomes

3.2%

recidivism rate*

What We Measure Matters



people returning to prison

75.4%

successful
diversion rate*



people connecting to
effective support

*Based on a study of Pioneer clients that reflects the people we serve and measured after at least one year of service.

Q1 2026

Q1 Snapshot

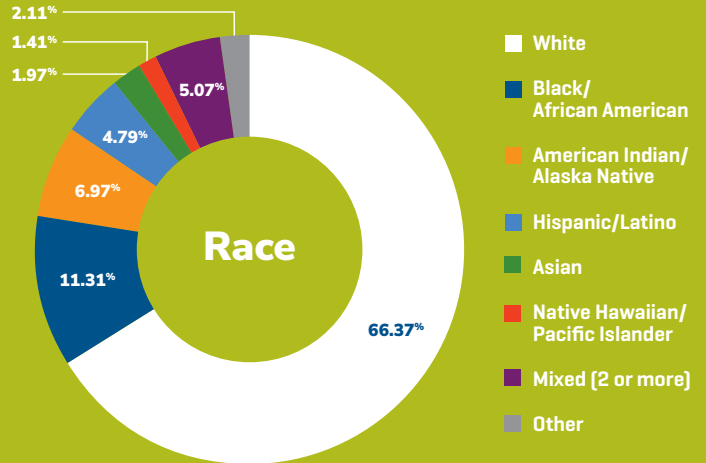
5,180 individuals served

Age

>20	21-30	31-40	41-50	51-60	61+
1.6%	13.5%	33%	25.5%	16%	10.4%

Gender

♂ Male	♀ Female	♂♀ Transgender
71.6%	27.9%	.5%



System Level Impact

Pioneer’s impact goes beyond changing individual lives – it reduces reliance on incarceration and proves that communities are stronger when people have access to treatment, housing, employment and support.

When fewer people cycle through jails and prisons, public safety improves, families remain connected, and communities are better positioned to thrive. Pioneer’s results show that investing in diversion and reentry is not only more humane – it is more effective.

- **Reduced reliance on incarceration**
- **Stronger public safety outcomes**
- **Greater economic participation**
- **Improved stability**
- **Lower long-term system costs**



PioneerHumanServices.org
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Served by County

We served individuals from nearly every county in Washington in the first quarter of 2026.

