



Phoenix Recovery Services
1601 E College Way
Mt. Vernon, WA 98273

253.274.0484 tel | 253.274.1457 fax
www.pioneerhumanservices.org

To Whom It May Concern:

It is with great sadness that I write this letter to inform you that the Phoenix Recovery Services will be closing its doors after many years of serving the Skagit County community. This is due to a decrease in sustainable revenue streams for Phoenix Recovery Services.

For those of you currently actively involved in treatment services, we will be working with you in determining the best transition plan for you either by: 1) Completing treatment or 2) Transferring your services to a new treatment provider of your choice. To ensure the best outcomes for your care, we are transitioning over three months to close our door. The closing date for Phoenix Recovery Services will be April 30th 2021.

Here is what you can expect over the next three months:

1. If you have not received treatment services since February 2021 or before, your treatment plan will be closed as of March 26.
2. If you are currently active in treatment, you will work with your clinician to develop a transfer plan or treatment completion plan and your chart at Phoenix Recovery Services will be closed as of April 15, 2021.
3. The last day for groups at Phoenix Recovery Services will be April 16.

Other important transition items:

- We will continue to maintain the privacy and security of your health care information according to state and federal law. If you need copies of your medical health record in the future, please call 206-768-1990.
- Attached is a list of resources to support you in your transition.
- For any further questions after Phoenix Recovery Services closes, please contact Pioneer Human Services main office at 206-768-1990.

Sincerely,

Brandon Peterson
Rainier Clinic Director

Behavioral Health Resources

Skagit County (alphabetical order)

- **Catholic Community Services**
614 Peterson Road #200
Burlington, WA
360-856-3054
- **Compass Health**
209 Milwaukee Street
Mount Vernon, WA
360-419-3500
- **Didgwalic Wellness Center**
8212 S March Point Road
Anacortes, WA
360-588-2800
- **Lifeline Connections**
Bellingham and opening in Mount Vernon soon
360-399-6900

Outside of Skagit County

- **Washington State Health Care Authority**
hca.wa.gov/health-care-services-supports

Additional Resources (Apple Health; Crisis Hotlines)

- **Apply for Apple Health/Medicaid**
wahealthplanfinder.org
1-855-923-4633

- **Crisis Connection-Thinking of Suicide? Call**
24 Hour Crisis Line 866-427-4747/ TTY 206-461-3219
- **24/7 Washington Recovery Helpline** (addiction, substance use and abuse, alcohol dependency)
1-866-789-1511; 206-461-3219
1-866-427-4747