

028610

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**At Pioneer, we often wonder if Walla Walla  
prison inmate #028610 knew that his vision  
would change hundreds of thousands of lives.**

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# It has been 50 years since the son of an affluent Seattle family walked out of the Washington State Penitentiary in Walla Walla with a vision.

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Jack Dalton had been a prominent figure in his own right. As a professional lawyer, husband and father, he was active in his community and even ran for the U.S. Congress. He was also an alcoholic and his addiction fueled a bad business decision to embezzle client funds that landed him in prison.

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There was a silver lining to Jack Dalton's incarceration, though. It started to shine when he got sober for the first time in decades with the support of Alcoholics Anonymous and began leading an AA group in prison. He started to think about the barriers he and his fellow inmates would face upon release. Jack envisioned a program that would combine the group support he had discovered in AA with a roof and a job – *and he talked about it to everyone who would listen.*

When he had served his time and returned to Seattle, he carried that vision with him. He purchased a home up on Capitol Hill and turned it into a halfway house, and then he turned his attention to forming a business relationship with Boeing to provide training and jobs to people with criminal histories. Pioneer Industries was formed and Jack's vision became a reality. And Pioneer Human Services has been providing a chance to change ever since.



Jack Dalton  
Founder



Long time employee, Jay Fields

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“ My parole officer brought me over to Jack's office in 1967 when Pioneer Industries was being run out of 1st & Denny. We hit it off right away and he hired me on the spot.

A few months later I was working on a Saturday shift and a guy in a torn shirt and a black stocking cap walked onto the floor and pointed at me. When I walked towards him I saw that it was Jack. He told me to quit staring at him and to put him to work. He often came in on Saturdays and worked with me. I really respected and loved the man. Today, I look around the plant and know that without Jack's passion to help people, none of us would be standing here working and getting a pay check. I am forever in his debt and will never forget him. ”

~ Jay Fields

## TREATMENT AND COUNSELING

While Alcoholics Anonymous was founded in 1935, the American Medical Association didn't declare alcoholism an illness until 1956.

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Then in 1963, the American Public Health Association announced "alcoholism is a treatable disease" but many still considered addiction a moral failing and few treatment options existed when Pioneer Fellowship House opened its doors that same year.

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Since then, public attitudes have largely shifted and multiple treatment models have emerged. At the same time, new drugs have been introduced and the price has declined while potency has increased, making effective treatment more complex than ever before.

Today, Pioneer provides a continuum of care to support people throughout their recovery. Our residential programs help treatment-resistant individuals who have failed in other programs. Our outpatient clinics treat people in the community and provide the stability to maintain their recovery.

We also offer sobering, detox, and crisis intervention services, and we work to engage clients in treatment across all our programs.

Many of our treatment clients face a complex set of barriers, including co-occurring mental health disorders and involvement with the criminal justice system. To meet their specific needs, we employ evidence-based practices that promote pro-social behavior with a focus on relapse prevention. And true to our original mission, we work to connect clients with housing and employment to support their long-term recovery.



### My path through Pioneer

- Sobering Center
- Outpatient Treatment
- Pre-Employment Training
- Transitional Clean and Sober Housing
- Employment

*"I was drinking too much and spending too many nights wandering the streets instead of being home with my family. Pioneer saved me as I was sinking fast and could not find the path out of the dark by myself. They really cared about me and made sure I got the services I needed to get sober and join my family again."*

~ Mohamed S

## Treatment and Counseling Milestones

### 1963

Opened Pioneer Fellowship House, where residents were required to attend AA

### 1979

Opened Pioneer Center North, the only involuntary treatment program in Washington

### 2001

Expanded involuntary treatment program to Pioneer Center East in Spokane

### 2005

Began providing outpatient treatment in Tacoma

### 2006

Expanded treatment services to Northwest Washington

### 2006

Opened first long-term residential co-occurring treatment program in the state

### 2008

Began operating Dutch Shisler Sobering Center in Seattle

### 2012

Won Warren Featherstone Reid Award for excellence in health care at Pioneer Center North

### 2013

Began providing treatment on-site in federal reentry centers

## HOUSING AND REENTRY

# Pioneer Fellowship House opened its doors in November 1963, providing housing to 17 men in Seattle.

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The residents were recovering alcoholics recently released from incarceration with very limited housing options. The vision was to provide safe and sober housing, where all residents participated in AA meetings, went to work, paid rent and ultimately rejoined society.

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Today, Pioneer's core vision is the same, but the organization has grown substantially over the past 50 years. We now provide housing to over 870 people a day across the state of Washington. We offer multiple options including transitional clean and sober housing, permanent housing for individuals and families, and male-only veteran programs.

Additionally, back in 1971, Pioneer was selected to manage the state's first community-based work release program in Seattle to provide people releasing from prison the opportunity to find jobs in an

urban environment and assimilate back into society. In 2013, we operated 10 of the 16 state work release facilities, three of the four federal residential reentry centers and two juvenile reentry programs in the state.

By providing clean and sober housing, Jack Dalton addressed one crucial element needed for a successful transition from jail or prison. Having a valid address increases the chances for individuals to get hired and provides the stability required to maintain their employment.



### My path through Pioneer

- State Work Release
- Respite Bed
- Transitional Clean and Sober Housing
- Pre-Employment Training
- Employment
- Permanent Housing

“ I grew up surrounded by addiction and soon followed that path in my own life. After cycling through multiple treatment centers and prison, I was referred to Pioneer. They put a roof over my head and saved me from having to live with, and be around, other drug users so I could stay clean and focus on my job. Pioneer gave me a sense of safety and security that I'd never had before. ”

~ Jenae H

## Housing and Reentry Milestones

### 1963

Pioneer Fellowship House opened as first Pioneer program with 17 residents

### 1971

Opened first state work release in Washington for men and expanded to include women in 1973

### 1974

Opened first federal reentry facility that also housed people from state prisons

### 1999

Began providing transitional housing in Tacoma to include families

### 2005

Acquired Camp Outlook, a juvenile reentry program that combines military structure, treatment and education

### 2008

Acquired permanent and veterans housing facilities in Spokane

### 2009

Opened reentry housing programs in Bellingham and Spokane

### 2011

Acquired Carlyle Care Center for residents with chronic mental illness

### 2013

Added step-down housing programs in Mount Vernon and Spokane

TRAINING AND EMPLOYMENT

# Employment has always been a cornerstone of Pioneer’s model.

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Even in the 60s, many businesses wouldn’t hire someone with a criminal record. And that is how Pioneer Industries was born.

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In 1966, Jack Dalton opened Pioneer Industries to provide job opportunities for residents of Pioneer Fellowship House and to produce revenue to help support the growing organization. That same year, it was accepted into the Boeing Philanthropic Workshop Program and began producing small metal plates to hold electric control boxes inside jetliners. Today, Pioneer Industries produces more than 1.7 million parts a year for every line of Boeing aircraft and other aerospace companies.

As manufacturing has become more complex, Pioneer has introduced training programs to help prepare people for the work. The first training program was started with a federal grant in 1972. Since then, the training programs have evolved to teach people a variety of skills needed to find and keep a job.

- > **Roadmap to Success** builds self-confidence, job-seeking skills, conflict resolution, time management and computer skills.
- > **Manufacturing Academy** is a pre-apprenticeship program that prepares graduates for entry-level positions.
- > **Construction and Maintenance** provides on-the-job training in building maintenance and basic construction.
- > **Food Services** teaches the skills needed for planning and preparing food for a restaurant, caterer or commercial kitchen.

In 2013, we served over 270 people in Pioneer’s training programs. At the same time, over 70 percent of our manufacturing workforce had a criminal history or was in recovery, and they are now rebuilding their lives at Pioneer.



**My path through Pioneer**

- ↓ Residential Reentry Center
- ↓ Pre-Employment Training
- ↓ Employment

“ At 13, I was heavily involved in gangs and a cartel in California. After several years, it all caught up with me and I ended up in prison. Then in work release, I got into Pioneer’s training program and was hired on the manufacturing floor. For the first time in my life I learned a legal trade and earned a real paycheck. Now I know what the term ‘an honest day’s work’ really means – and I feel proud. Thank you Pioneer. ”

~ April L

**Training and Employment Milestones**

**1963**

Opened Pioneer Fellowship House, where residents were required to work and pay rent

**1966**

Pioneer Industries began operations and became a member of the Boeing Philanthropic Workshop Program

**1972**

Launched first training program for inmates

**1985**

Expanded social enterprise model to include food service and wholesale foods

**1998**

Pioneer Construction Services began serving third-party customers

**2003**

Pioneer Industries received AS9100 certification

**2006**

Began operating Boeing’s parts distribution warehouse in Algona

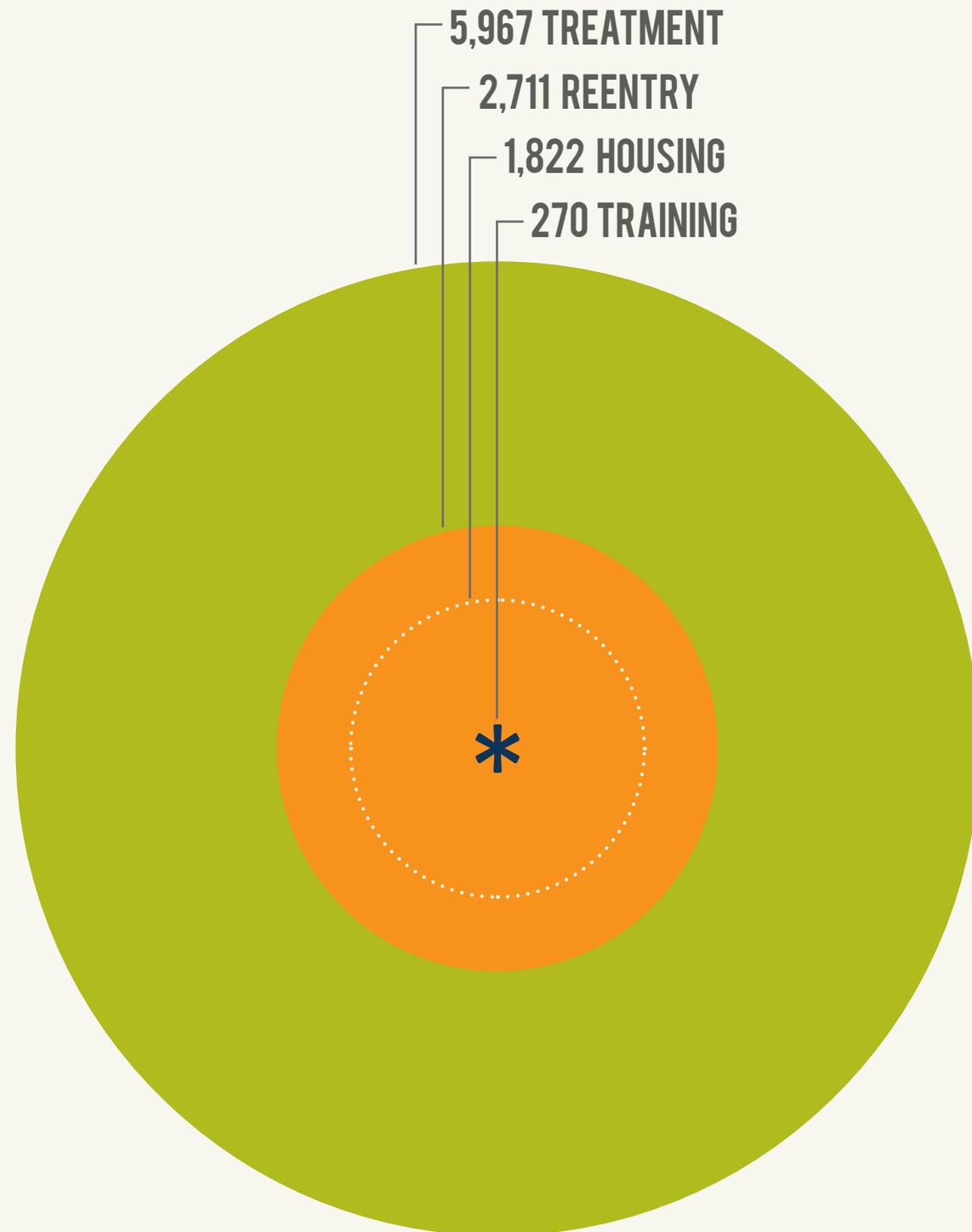
**2012**

Expanded training to include pre-employment, pre-apprenticeship and apprenticeship programs

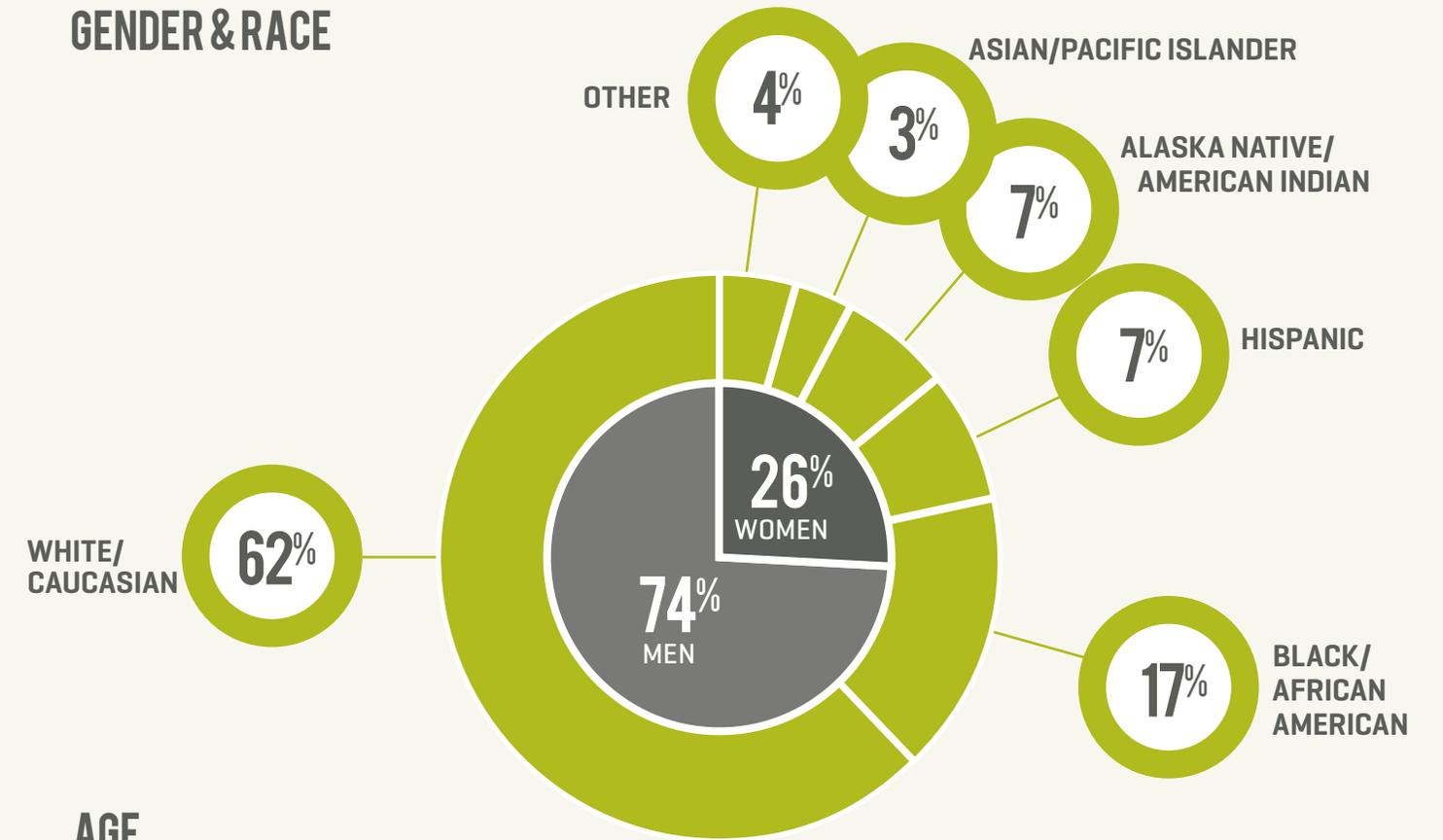
**2013**

Awarded Dept. of Labor grant to expand training program and received a Boeing Performance Excellence Award

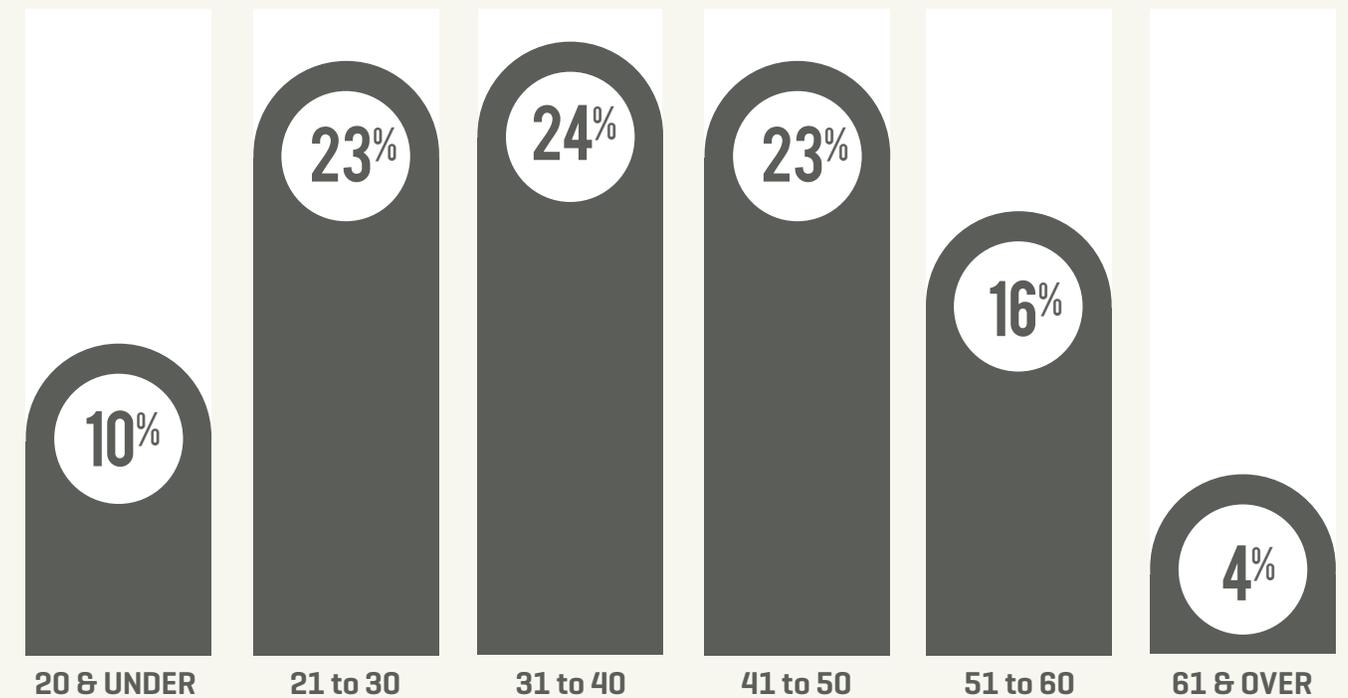
**PIONEER SERVED 10,135 INDIVIDUALS ACROSS THE STATE OF WASHINGTON IN 2013 – MANY OF WHOM RECEIVED MULTIPLE SERVICES.**



**GENDER & RACE**



**AGE**

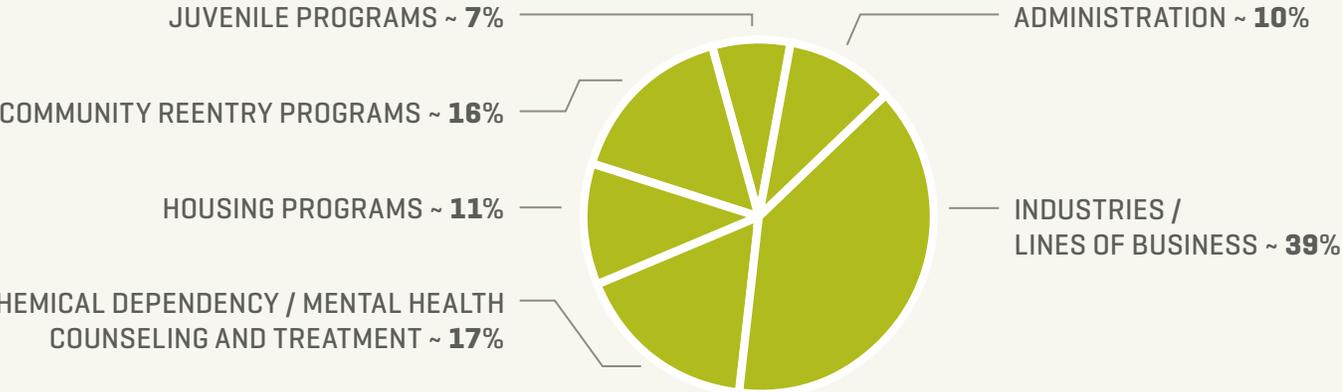


# 2013 FINANCIAL INFORMATION

| <b>REVENUE</b>        |                          | <b>2013</b>       | <b>EXPENSES</b>                 |  | <b>2013</b>       |
|-----------------------|--------------------------|-------------------|---------------------------------|--|-------------------|
| <b>FEDERAL:</b>       | Bureau of Prisons        | 4,996,359         | <b>PERSONNEL:</b>               |  | 46,783,508        |
|                       | Health & Human Services  | 2,178,444         |                                 | Includes salaries & benefits,<br>development, recognition                |                   |
|                       | Veterans Affairs         | 1,163,347         | <b>MANUFACTURING:</b>           |  | 9,210,447         |
|                       | Probation Office         | 248,034           |                                 | Training, shop supplies, cost of goods sold,<br>freight & tooling        |                   |
|                       | Other                    | 138,116           | <b>OCCUPANCY:</b>               |  | 7,898,498         |
| <b>STATE:</b>         | Social & Health Services | 11,543,290        |                                 | Rent, maintenance & utilities  |                   |
|                       | Corrections              | 9,175,887         | <b>CAPITAL &amp; FINANCING:</b> |  | 3,583,290         |
| <b>LOCAL:</b>         | King County              | 2,239,188         |                                 | Depreciation, amortization, interest,<br>loan fees & gain/loss on assets |                   |
|                       | Skagit County            | 1,466,496         | <b>RESIDENT/CLIENT:</b>         |  | 3,457,634         |
|                       | Spokane County           | 1,313,062         |                                 | Food, medical & other supplies   |                   |
|                       | Whatcom County           | 906,778           | <b>GENERAL EXPENSES:</b>        |  | 2,190,965         |
|                       | Pierce County            | 770,685           |                                 | Vehicles, travel, supplies, taxes, etc.                                  |                   |
|                       | Tribal Revenue           | 70,859            | <b>PROFESSIONAL:</b>            |  | 1,808,705         |
|                       | United Way               | 67,467            |                                 | Legal, accounting, lobbying<br>& publicity                               |                   |
|                       | Other                    | 116,147           |                                 |  |                   |
| <b>HOUSING:</b>       | Permanent                | 2,904,805         |                                 |  |                   |
|                       | Transitional             | 1,954,791         |                                 |  |                   |
| <b>SERVICE SALES:</b> | Manufacturing            | 27,375,299        |                                 |  |                   |
|                       | Food Services            | 4,158,727         |                                 |  |                   |
|                       | Distribution Services    | 2,380,605         |                                 |  |                   |
|                       | Construction             | 569,602           |                                 |  |                   |
| <b>MISCELLANEOUS:</b> | Treatment Fees           | 534,536           |                                 |  |                   |
|                       | Contributions            | 84,812            |                                 |  |                   |
|                       | Other Income             | 4,050,360         |                                 |  |                   |
| <b>TOTAL REVENUE</b>  |                          | <b>80,398,697</b> | <b>TOTAL EXPENSES</b>           |  | <b>74,933,047</b> |

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## FUNCTIONAL EXPENSES



Photos: Anthony J. Wright Photography

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### OUR MISSION

Pioneer is an entrepreneurial human service organization that provides a chance for change to people overcoming the challenges of substance abuse and criminal histories by offering treatment, housing and employment.

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P I O N E E R  
HUMAN SERVICES  

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A CHANCE FOR CHANGE

[www.pioneerhumanservices.org](http://www.pioneerhumanservices.org)