

OVERVIEW

PIONEER HUMAN SERVICES

PROVIDING A CHANCE FOR CHANGE

- **1 in 4 Americans has a criminal record.**¹
- **8,000 men and women release from Washington State prisons every year – and thousands more cycle through our local jails.**²
- **1 in 28 children in the U.S. has a parent behind bars.**³

Too often men and women released from prison or jail are forever branded with a scarlet letter, creating high barriers to their ability to successfully integrate back into our communities. They face daily discrimination in housing and employment. Many lack basic education and job skills, or have limited work experience. Substance use disorders and mental health issues are common – and too often untreated while people are incarcerated.

We must stop the revolving door that leads so many back into the cycle of criminal behavior and back to prison. At Pioneer, we work with individuals to help them break free from the stigma of having a criminal record, and provide the skills and support they need to build healthy, productive lives.

1. The National Employment Law Project, 65 Million "Need Not Apply" The Case for Reforming Criminal Background Checks for Employment, http://www.nelp.org/content/uploads/2015/03/65_Million_Need_Not_Apply.pdf
2. Department of Corrections Washington State – Source: OMNI <http://doc.wa.gov/aboutdoc/docs/msAdmissionsandReleasesbyCounty.pdf>
3. The Pew Charitable Trusts Report – Collateral Costs, Incarceration's Effect on Economic Mobility <http://www.pewtrusts.org/en/research-and-analysis/reports/0001/01/01/collateral-costs>

COUNSELING & TREATMENT

Pioneer provides a variety of specialized residential and outpatient treatment and support services across Washington State.

Inpatient / residential - As the only involuntary treatment provider in the state, Pioneer specializes in treating people who are battling chronic substance use disorders and have been unsuccessful in other treatment programs. This inpatient treatment is offered through **Pioneer Center North** in Sedro Woolley and **Pioneer Center East** in Spokane. An inter-disciplinary team coordinates a comprehensive range of services to meet this population's unique needs.

Recognizing that mental illness and substance use disorders often go hand-in-hand, Pioneer also provides the only long-term residential **co-occurring** treatment program in Washington to treat both issues simultaneously.

Outpatient - Intensive outpatient substance use disorder treatment is provided through clinics in **Seattle, Tacoma and Spokane**. Services are designed to promote recovery through a client-centered, strength-based and holistic approach. Mental health counseling is also offered at the Seattle and Spokane counseling centers.

Detox - Pioneer provides for the safe withdrawal from alcohol and other drugs through an inpatient sub-acute detoxification treatment program at the **Skagit County Crisis Center** and **Whatcom Community Detox**. In addition to stabilization and safety, the centers assess clients mental health and substance use disorder-related needs and help them access the services they need to recover.

PIONEER
SUPPORTS INDIVIDUALS'
LONG-TERM SUCCESS
THROUGH THE INTEGRATION
OF TREATMENT, HOUSING
AND EMPLOYMENT
SERVICES

HOUSING

Pioneer owns and operates clean and sober, veterans and permanent housing in King, Pierce, Skagit, Spokane and Whatcom Counties.

Clean and sober housing - All Pioneer clean and sober units are dedicated to substance-free living. Staff provide intake and placement, random drug and alcohol tests, and act as a liaison with other case managers, counselors and corrections staff. We offer adult housing in Seattle and Mount Vernon, and family-friendly housing in Spokane and Tacoma. Veterans housing is also provided with case management for addiction and mental health issues, and

vocational/employment services to help residents join the workforce.

Permanent housing - Individuals seeking safe, affordable living options can choose from properties located in Seattle, Spokane, Auburn or Bellingham. Families are welcome at our properties in West Seattle and Auburn that include recreation space and playgrounds. In addition, Pioneer has a residential assisted living facility in the Spokane area for adults who have chronic mental illness, developmental or physical disabilities, and/or substance use disorders.

WHO WE SERVE

WHO WE HELP

74%

HAVE A CRIMINAL HISTORY

80%

HAVE RECEIVED SUBSTANCE USE DISORDER TREATMENT

64%

HAVE RECEIVE MENTAL HEALTH TREATMENT

43%

HAVE MINOR CHILDREN

22%

HAVE LESS THAN A HIGH SCHOOL DIPLOMA

GENDER



MALE: 73% FEMALE: 27%

AGE



<20: 8% 41-50: 21%
21-30: 24% 51-60: 15%
31-40: 27% 61+: 5%

RACE



WHITE: 63% ALASKA NATIVE: 7%
BLACK: 17% ASIAN/PACIFIC: 3%
HISPANIC: 7% OTHER: 3%

JUVENILE PROGRAMS

Pioneer also offers a variety of programs to support troubled youth.

Selma R. Carson Home is a secure facility for undocumented and unaccompanied male youth awaiting an immigration hearing in federal court.

Snohomish County Youth Services include three male-only residential facilities for youths with a history of extreme behavioral issues. In-home services are also provided to help stabilize families in crisis.

Snohomish and Skagit County In-Home Youth and Family Counseling Services provide intensive in-home counseling aimed at family preservation and reconciliation.

Spruce Street Secure Crisis Residential Center serves youth who are in violation of a curfew ordinance, are found by a police officer to be in dangerous circumstances or have an open run report.

SUPERVISION & REINTEGRATION

Pioneer opened Washington's first community-based work release facility in 1971.

Today, Pioneer is the largest provider of residential reentry in the state. The programs serve as a bridge from incarceration to life in the community and help individuals with a successful transition through an array of services focused on finding and retaining employment, reconnecting with families, and overcoming substance use disorders and other issues to become productive members of society.

Pioneer administers work release facilities for people leaving state and federal prisons.



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EMPLOYMENT & TRAINING

Pioneer offers a range of training opportunities to help its clients overcome employment barriers, and find and retain jobs. Individuals also learn the skills needed to maintain a substance-free lifestyle, and make better decisions at work and within their personal lives.

Roadmap To Success training program

Soft-skills development focuses on how to make good decisions and be a productive employee. Skill development exercises include dealing with authority, time management, professional communication and conflict resolution.

Job-search readiness focuses on the skills needed to look for work, including developing job search strategies, navigating questions about their criminal history, writing targeted resumes and cover letters, and interviewing effectively.

Occupational training

These programs focus on job-specific skill development and students earn various certifications in one of Pioneer's primary lines of business including manufacturing and food service. The goal is for graduates to gain the skills needed to obtain entry-level work within the industry in which they trained.

Apprenticeship

Opportunities are available to support our many employees interested in earning a two-year machinist or sheet metal fabrication certificate or a four-year master machinist/journeyman certificate through advanced aerospace training.

LINES OF BUSINESS

Pioneer is a social enterprise organization. It operates several businesses that provide training opportunities for clients and generate revenue to help fund its social mission. Approximately 450 of our current employees have criminal histories or are in recovery.

Manufacturing & assembly –

Pioneer Industries is a build-to-print manufacturer specializing in sheet metal fabrication and precision CNC machining for commercial and aerospace parts. With three manufacturing plants, Pioneer offers customers full manufacturing

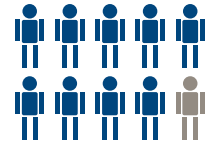
services to include laser and water jet cutting, CNC milling, turret punching, brake forming, shearing, forming, welding, hardware insertion, assembly, wet paint and powder coat finishing, and silk-screening.

Food services – Pioneer operates a high quality institutional kitchen that prepares and delivers approximately 1,500 fully-cooked meals per day to extended care facilities, day nutrition centers and work release facilities in the Puget Sound region.

Distribution services – Pioneer packages and ships aerospace parts for Boeing's Community Manufacturing Partnership.

Graduation Rate from Roadmap to Success:

90%

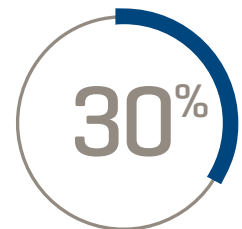


Average Hourly Wage at Placement:



\$11.59

Advancement Rate Within One Year of Follow-Up:



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